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C.C. INDUSTRIES RECREATION LIMITED.

WARRANTY POLICY

At CC Industries Recreation Ltd. we value your business and always attempt to provide you with the very best of service.

No limited warranty is provided unless your product was purchased from an authorized reseller. Please see below for warranty information or obtaining service. No warranty service is provided unless the product is returned to us. For products that can be repaired by the distributor, we will determine on a case by case basis. **No cost of repair will be accepted without prior consent.**

Our limited warranty provides that, subject to the following limitations, each product will be free from defects in material and workmanship for a period of 1 year.

Warranty is not honored if the product was not sold to you as a new and/or the product was not used for its intended purpose.

Proof of purchase is required to be eligible for this warranty and to establish the commencement date of the warranty.

No product may be returned without first contacting us for return instructions.

Any repairs or alterations done to our product by others will void any further warranty.

This warranty is limited to the repair or replacement of the product at our sole discretion.

If we determine that a product is defective we require a reasonable amount of time to replace or repair it. Replacement products will be manufactured from new material.

Repaired or replaced products will be warrantied for the balance of the period of the original warranty or ninety days from the date of shipment or delivery of a repaired or replaced product, whichever is longer.

Our entire liability for any defective product shall in no event exceed the purchase price for the defective product.

**TOP QUALITY - RUNNING BOARDS – TOOL BOXES – FUEL TANKS
BOX LINERS – PILOT SIGNS – TRUCK ACCESSORIES
CUSTOM ALUMINUM FABRICATION, SHEARING, BREAKING, FORMING, AND WELDING**

Custom Products Manufacturing Procedure

- Fax a copy of a drawing complete with measurements and fitting locations if applicable etc.
- We will then fax back a priced quote, approximate shipping date, and if warranted, a new as built drafted copy of the specified product.
- The drawing and measurements must be then approved in writing by the customer before manufacturing can proceed.
- Deposit may be required.
- Custom products are non-returnable; no exceptions.
- Products will be shipped from our plant, freight collect or we can pre-pay freight and add to the customer's invoice.

Returns

A credit request form must be filled out and authorized prior to the returning of any product regardless of the reason. To qualify for any credit or replacement, a copy of the original invoice must accompany any products returned. At our discretion any goods returned as ordered are subject to a 15% handling and re-stocking charge. The customer is responsible for all applicable freight. No product is returnable after 90 days from the date of the original invoice.

Freight Claims

Prepaid

Freight claims for damaged or "lost in transit" items must be filed within 1 day of receiving the order. We are not responsible for shortages and or freight damages that are signed for as received in full and in good order. It is the responsibility of the receiver to double check the piece count before signing the waybill and to check for any apparent damages.

Collect

Freight Claims for damaged or "lost in transit" items are the responsibility of the receiver. We are not responsible for making any claims on items shipped collect. It is the responsibility of the receiver to double check the piece count before signing the waybill and to check for any apparent damages.

John Christiansen,
Manager